



Inspection Report on

Fairfield House Care Home

**Fairfield House Care Home
66 Brithweunydd Road
Tonypandy
CF40 2UD**

Date Inspection Completed

05/12/2022

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About Fairfield House Care Home

Type of care provided	Care Home Service Adults Without Nursing
Registered Provider	Fairfield House Care Home Limited
Registered places	19
Language of the service	English
Previous Care Inspectorate Wales inspection	25/08/2022
Does this service provide the Welsh Language active offer?	This service is working towards providing an 'Active Offer' of the Welsh language and demonstrates a significant effort to promoting the use of the Welsh language and culture.

Summary

We undertook an unannounced focused inspection to consider a Priority Action Notice issued at the last inspection. This related to the completion of personal plans.

People appear happy and well supported. Significant improvements have been made in the completion of personal plans. The environment is homely and clean. Managerial oversight within the service is effective. Activities are available.

Well-being

People appear to have positive relationships with staff and have choice over their day. A range of art and craft activities are available. People receive support to wake at their preferred time and are given a choice of breakfast. We observed people spending time in communal areas or their bedrooms as preferred.

Emotional and physical wellbeing is supported. Plans are completed in a timely manner, contain sufficient information, and provide guidance on the level of support required. People appear settled and happy, and we observed care being provided in a suitable manner. The service is currently undertaking a programme of refurbishment. The environment appears warm and welcoming with Christmas decorations in communal areas.

There are systems in place to safeguard people. The environment is secure from unauthorised access and is well maintained. The staffing levels on the day of inspection appeared sufficient.

Care and Support

As this is a focussed inspection this theme will not be considered in full. Consideration will be given to those areas raised as a Priority Action Notice and general observations made during the inspection visit.

Personal plans reflect the support people require. Improvements have been made since the last inspection to ensure personal plans contain accurate up to date information. Reviews record changes in people's needs, and ensure plans remain up to date. Risk assessments we viewed consider potential risks and offer staff strategies to reduce these. Staff report and record incidents and changes. Daily records are detailed and provide a good summary of each person's day.

People have good access to a range of health care professionals such as district nurses, community psychiatric nurses and monthly GP update meetings. We found professional referrals are made in a timely manner.

Environment

As this is a focussed inspection this theme will not be considered in full. Consideration will be given to those areas raised as a Priority Action Notice and general observations made during the inspection visit.

The service was secure on arrival. The environment appeared clean and in good order. The service benefits from an ongoing refurbishment programme. New flooring and bedroom doors have been fitted and communal areas have been redecorated. Bedrooms look well maintained and bathrooms were found to be clean and in good order.

Leadership and Management

As this is a focussed inspection this theme will not be considered in full. Consideration will be given to those areas raised as a Priority Action Notice and general observations made during the inspection visit.

The management team have taken positive action to address any shortfalls in the recording of information. Personal plans have been updated and care staff are aware of any changes to people's needs and care requirements. The manager provided evidence of various newly developed documents to assist with better information gathering and recording.

Summary of Non-Compliance

Status	What each means
New	This non-compliance was identified at this inspection.
Reviewed	Compliance was reviewed at this inspection and was not achieved. The target date for compliance is in the future and will be tested at next inspection.
Not Achieved	Compliance was tested at this inspection and was not achieved.
Achieved	Compliance was tested at this inspection and was achieved.

We respond to non-compliance with regulations where poor outcomes for people, and / or risk to people’s well-being are identified by issuing Priority Action Notice (s).

The provider must take immediate steps to address this and make improvements. Where providers fail to take priority action by the target date we may escalate the matter to an Improvement and Enforcement Panel.

Priority Action Notice(s)

Regulation	Summary	Status
N/A	No non-compliance of this type was identified at this inspection	N/A
15	Regulation 15(1)(a)(c) : The service provider must prepare a plan for the individual which set out how on a day to day the individuals care and support needs will be met and the steps which will be taken to mitigate any identified risks to the individuals wellbeing.	Achieved

Where we find non-compliance with regulations but no immediate or significant risk for people using the service is identified we highlight these as Areas for Improvement.

We expect the provider to take action to rectify this and we will follow this up at the next inspection. Where the provider has failed to make the necessary improvements we will escalate the matter by issuing a Priority Action Notice.

Area(s) for Improvement		
Regulation	Summary	Status
16	The service does not complete meaningful reviews at least every three months.	Reviewed
36	The service does not ensure staff complete core and specialist training.	Reviewed
58	The service does not consistently store medication safely.	Reviewed

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