

Annual Return 2022/2023

Provider Information to be published

The following information relates to information CIW held about this provider and its associated services on the 31st March 2023.

This section has been completed for you. There are no actions to complete. This information displayed will be included in the published Annual Return.

Provider name:	Walshaw Care Homes	
The provider was registered on:	03/04/2019	
The following lists the provider conditions:	Graham Lawrence Lamb is a partner Alexander Graham Lamb is a partner	
The regulated services delivered by this provider were:	Walshaw House	
	Service Type	Care Home Service
	Type of Care	Adults Without Nursing
	Approval Date	03/04/2019
	Responsible Individual(s)	Graham Lamb
	Manager(s)	Graham Lamb.
	Maximum number of places	18
	Service Conditions	There are no conditions associated to this service
	Walshaw Lodge	
	Service Type	Care Home Service
	Type of Care	Adults Without Nursing
	Approval Date	03/04/2019
	Responsible Individual(s)	Graham Lamb
	Manager(s)	Graham Lamb
	Maximum number of places	14
	Service Conditions	There are no conditions associated to this service

Training and Workforce Planning

Describe the arrangements in place during the last financial year for identifying, planning and meeting the training needs of staff employed by the service provider	<p>Considerations for, staff training has seen a seismic shift in identifying and meeting citizens extremely differing and multiple physical needs. Covid and its continuing effect is still playing it's part within the care industry.</p> <p>As we moved forward within our planning we did not just focus up on what was our core discipline Dementia., we accepted to make available to our staff the training by the the medium of on-line computer courses, employing out sourced company to manage the deliverance.</p>
Describe the arrangements in place during the last financial year for the recruitment and retention of staff employed by the service provider	<p>Recruitment of staff at all levels is extremely difficult: We have worked with and supported the initiatives, of open days and exhibitions, with Denbighshire County Council, and other We have exhausted all avenues of recruitment.</p> <p>The reasons for persons not wishing to work and progress within the care industry is not within the hands nor the power of the Care Home owner.</p> <p>Quite possibly and put simply "Who wants to work in care" when one can earn 50% more working in a Supermarket at check-out.</p>

Service Profile

Service Details

Name of Service	Walshaw House
Telephone Number	01745334095
What is/are the main language(s) through which your service is provided?	English Medium with some bilingual elements
Other languages used in the provision of the service	Welsh medium with some bilingual elements

Service Provision

People Supported

How many people in total did the service provide care and support to during the last financial year?	31
--	----

Fees Charged

The minimum weekly fee payable during the last financial year?	695
The maximum weekly fee payable during the last financial year?	750

Complaints

What was the total number of formal complaints made during the last financial year?	0
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	0
What arrangements were made for consulting people who use the service about the operation of the service during the last financial year?	Personalised informative meetings with citizen, family, Primary Health Care professionals, Social worker assigned to the citizen's case and any significant other, including professionals such as representatives of the DoLs team. Our Service Users Guide to our home is available in the medium of the Welsh Language and English Language.

Service Environment

How many bedrooms at the service are single rooms?	17
How many bedrooms at the service are shared rooms?	1
How many of the bedrooms have en-suite facilities?	7
How many bathrooms have assisted bathing facilities?	2
How many communal lounges at the service?	2
How many dining rooms at the service?	1
Provide details of any outside space to which the residents have access	The Garden, and it's outside seating area, always a firm favorite with our citizens on the warm summer days.
Provide details of any other facilities to which the residents have access	Musical entertainers visit the home on a regular basis, staff entertain and organise craft and quiz sessions. Walshaw House is particularly proud to have created the the Age Concern blue Flower emblem that features on their Christmas Card, during several of our craft sessions . We have the use of our VW six seater which is used for outings and hospital visits and appointments.

Identify any non-verbal communication methods used in the provision of the service

Picture Exchange Communication System (PECS)	Yes
Treatment and Education of Autistic and related Communication-handicapped CHildren (TEACCH)	No
Makaton	No
British Sign Language (BSL)	No
Other	No

Statement of Compliance

The Responsible Individual must prepare the statement of compliance.

CIW have published [guidance](#) on completing the quality of care review which provides advice on what could be contained within the statement of compliance.

Set out your statement of compliance in respect to the four well-being areas below.

<p>The extent to which people feel their voices are heard, they have choice about their care and support, and opportunities are made available to them.</p>	<p>We focus, when providing care to service users, on including them in all aspects of their blended care needs. Prospective service users are welcomed into the Home prior to admission to choose from bedrooms available and discuss how they would like care to be delivered and this is ongoing after admission. Care Plans are created with the wishes/needs of each service user at the heart of these. Service users are given choice about their day to day routines, food and inclusion within activities. We understand our service users feel heard because of this approach.</p>
<p>The extent to which people are happy and supported to maintain their ongoing health, development and overall wellbeing. For children, this will also include intellectual, social and behavioural development.</p>	<p>Service users are monitored daily with regards to their happiness. Care and support staff recognise if a service user is out of sorts and the care team address care for that day based on the needs of the individual. Service users happiness is paramount. The Home is visited on a daily basis by health professionals to ensure the ongoing health of service users. Family contact whether that be face to face or virtual is promoted with Service users wellbeing at the heart of this. Activities are planned around the abilities of the service users and support is implemented to make activities as inclusive as possible. Music is widely enjoyed by service users and to this end we have regular performances from a singer who performs in Welsh as well as English. We are constantly looking for ways to enhance the service user's experience within the Home.</p>
<p>The extent to which people feel safe and protected from abuse and neglect.</p>	<p>Service users report feeling safe because they have established relationships with staff. Staff strive to foster trusting relationships with service users from date of admission and prior to this if the service user has chosen the Home or been involved in care planning in the lead up to admission. Trusting relationships are borne out in staff evidencing knowledge of service users preferences in all aspects of their care.</p>
<p>The extent to which people live in accommodation that best supports their wellbeing and achievement of their personal outcomes.</p>	<p>Prior to admission face to face assessments are carried out to determine whether the Home and the service provision will meet the needs of individuals. The only exception to this may be in cases of emergency placements when paper assessments are the base of the decision making process. The small nature of the Home allows staff to quickly address needs of individuals as the placement evolves. Staff are focussed on providing care to achieve the best possible outcomes for each individual. As a placement evolves if it becomes apparent that the needs of individuals cannot be met by the service due to new ailments being diagnosed etc the Home will address this expeditiously to ensure the service user is relocated to a suitable placement.</p>

The following section requires you to answer questions about the staff and volunteers working at the service.

Number of posts and staff turnover

The total number of full time equivalent posts at the service (as at 31 March) 10

The following section requires you to answer questions about each staff type including information about the number of filled and vacant posts, the training undertaken, the contractual arrangements in place and the qualifications of those staff.

The information entered should relate to the period during which the staff member has been working for the provider only.

Staff Type	Service Manager	
	Does your service structure include roles of this type?	Yes
	<p>Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.</p>	
	Filled and vacant posts	
	No. of staff in post	1
	No. of posts vacant	0
	<p>Training undertaken during the last financial year for this role type.</p> <p>Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.</p>	
	Induction	0
	Health & Safety	1
	Equality, Diversity & Human Rights	0
	Infection, prevention & control	1
	Manual Handling	1
	Safeguarding	1
	Medicine management	1
	Dementia	1
Positive Behaviour Management	0	
Food Hygiene	0	
Please outline any additional training undertaken pertinent to this role which is not outlined above.		
Contractual Arrangements		
No. of permanent staff	12	
No. of Fixed term contracted staff	0	
No. of volunteers	0	
No. of Agency/Bank staff	0	
No. of Non-guaranteed hours contract (zero hours) staff	0	

Outline below the number of permanent and fixed term contact staff by hours worked per week.

No. of full-time staff (35 hours or more per week)	11
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	1

Staff Qualifications

No. of staff who have the required qualification to be registered with Social Care Wales as a Service Manager	3
No. of staff working toward required/recommended qualification to be registered with Social Care Wales as a Service Manager	1

Deputy service manager

Does your service structure include roles of this type?	No
---	----

Other supervisory staff

Does your service structure include roles of this type?	Yes
---	-----

Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.

Filled and vacant posts

No. of staff in post	2
No. of posts vacant	0

Training undertaken during the last financial year for this role type.

Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.

Induction	2
Health & Safety	2
Equality, Diversity & Human Rights	2
Infection, prevention & control	2
Manual Handling	2
Safeguarding	2
Medicine management	2
Dementia	2
Positive Behaviour Management	2
Food Hygiene	1

Please outline any additional training undertaken pertinent to this role which is not outlined above.	Health and safety Moving and transfers Food safety level 2 Basic life support Dementia awareness Fire awareness Safeguarding and protection of adults Adults with incapacity Cleaning Communication Cosh Diabetes awareness Dignity and respect Dysphasia E competency in dignity in care E competency in fire safety E competency in medication E competency in infection control E competency in moving and handling E competency in safeguarding End of life care Fluids and nutrition Food safety level 1 Legionaries awareness Medication administration awareness Oral health Original pack dispensing Person centered care Positive behavior support Ppe Pressure ulcer risk assessment Sepsis awareness Topical medication Urinary incontinence intro. Types . Bed rails Infection Prevention Patient consent
---	---

Contractual Arrangements	
--------------------------	--

No. of permanent staff	2
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0

Outline below the number of permanent and fixed term contact staff by hours worked per week.	
--	--

No. of full-time staff (35 hours or more per week)	2
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0

Staff Qualifications	
----------------------	--

No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	6
No. of staff working towards the required/recommended qualification	4

Nursing care staff	
Does your service structure include roles of this type?	No

Registered nurses	
Does your service structure include roles of this type?	No

Senior social care workers providing direct care	
Does your service structure include roles of this type?	Yes
<p>Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.</p>	
<p>Filled and vacant posts</p>	
No. of staff in post	2
No. of posts vacant	0
<p>Training undertaken during the last financial year for this role type.</p> <p>Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.</p>	
Induction	2
Health & Safety	2
Equality, Diversity & Human Rights	2
Infection, prevention & control	2
Manual Handling	2
Safeguarding	2
Medicine management	2
Dementia	2
Positive Behaviour Management	0
Food Hygiene	2
Please outline any additional training undertaken pertinent to this role which is not outlined above.	hygiene Level 2
<p>Contractual Arrangements</p>	
No. of permanent staff	2
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0
<p>Outline below the number of permanent and fixed term contact staff by hours worked per week.</p>	
No. of full-time staff (35 hours or more per week)	2
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0
<p>Typical shift patterns in operation for employed staff</p>	

<p>Set out the typical shift patterns of staff employed at the service in this role type. You should also include the average number of staff working in each shift.</p>	<p>Managers are required to be qualified to a minimum standard of Qualification of NVQ 4 Generic management held within a care setting, and experience as a Manager within a care home. Managers must be currently registered with Social Care Wales. The current management team meet this standard. Walshaw Care Homes employs a C.I.E.H qualified Workforce Development Manager, whose responsibility, it is to ensure the training of our staff is monitored.</p> <p>Walshaw House employs, 10 care persons, 2 Kitchen Staff, and 2 House-Keepers. The staff is selected for their qualities of integrity, friendliness and professionalism.</p> <p>They are carefully screened, references requested and must hold an enhanced DBS certificate.</p> <p>The home expects that all Care Persons to hold a minimum of NVQ level 2 in Care, or the Diploma in Health and Social Care. All members of staff are expected to train to achieve this important qualification.</p> <p>Further, it is our aim that all our staff are given the opportunity to achieve a recognised level of training in Dementia care.</p>
--	---

<p>Staff Qualifications</p>

No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	2
No. of staff working towards the required/recommended qualification	0

Other social care workers providing direct care	
Does your service structure include roles of this type?	Yes

<p>Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.</p>
--

<p>Filled and vacant posts</p>

No. of staff in post	8
No. of posts vacant	0

<p>Training undertaken during the last financial year for this role type.</p> <p>Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.</p>

Induction	8
Health & Safety	8
Equality, Diversity & Human Rights	8
Infection, prevention & control	8
Manual Handling	8
Safeguarding	8
Medicine management	5
Dementia	7
Positive Behaviour Management	2
Food Hygiene	8

Please outline any additional training undertaken pertinent to this role which is not outlined above.	
Contractual Arrangements	
No. of permanent staff	8
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	1
No. of Non-guaranteed hours contract (zero hours) staff	0
Outline below the number of permanent and fixed term contact staff by hours worked per week.	
No. of full-time staff (35 hours or more per week)	5
No. of part-time staff (17-34 hours per week)	3
No. of part-time staff (16 hours or under per week)	0
Typical shift patterns in operation for employed staff	
Set out the typical shift patterns of staff employed at the service in this role type. You should also include the average number of staff working in each shift.	8am-2pm 3 care staff , 1 domestic, 1 chef 2pm-8pm 3 care staff , 8pm-8am 2 care staff
Staff Qualifications	
No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	8
No. of staff working towards the required/recommended qualification	0
Domestic staff	
Does your service structure include roles of this type?	Yes
Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.	
Filled and vacant posts	
No. of staff in post	2
No. of posts vacant	0
Training undertaken during the last financial year for this role type. Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.	
Induction	1
Health & Safety	1
Equality, Diversity & Human Rights	0
Infection, prevention & control	1
Manual Handling	2
Safeguarding	1
Medicine management	0
Dementia	1

Positive Behaviour Management	0
Food Hygiene	0
Please outline any additional training undertaken pertinent to this role which is not outlined above.	
Contractual Arrangements	
No. of permanent staff	2
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0
Outline below the number of permanent and fixed term contact staff by hours worked per week.	
No. of full-time staff (35 hours or more per week)	0
No. of part-time staff (17-34 hours per week)	2
No. of part-time staff (16 hours or under per week)	0
Staff Qualifications	
No. of staff who have the required qualification	2
No. of staff working toward required/recommended qualification	2
Catering staff	
Does your service structure include roles of this type?	Yes
Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.	
Filled and vacant posts	
No. of staff in post	1
No. of posts vacant	0
Training undertaken during the last financial year for this role type. Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.	
Induction	1
Health & Safety	1
Equality, Diversity & Human Rights	0
Infection, prevention & control	1
Manual Handling	1
Safeguarding	1
Medicine management	0
Dementia	1
Positive Behaviour Management	0
Food Hygiene	1
Please outline any additional training undertaken pertinent to this role which is not outlined above.	Food Hygiene Level 2

Contractual Arrangements	
No. of permanent staff	1
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0
Outline below the number of permanent and fixed term contact staff by hours worked per week.	
No. of full-time staff (35 hours or more per week)	0
No. of part-time staff (17-34 hours per week)	1
No. of part-time staff (16 hours or under per week)	0
Staff Qualifications	
No. of staff who have the required qualification	1
No. of staff working toward required/recommended qualification	0
Other types of staff	
Does your service structure include any additional role types other than those already listed?	No

Service Profile

Service Details

Name of Service	Walshaw Lodge
Telephone Number	01745853347
What is/are the main language(s) through which your service is provided?	English Medium with some bilingual elements
Other languages used in the provision of the service	Welsh Nigerian Filipino Malaysian

Service Provision

People Supported

How many people in total did the service provide care and support to during the last financial year?	12
--	----

Fees Charged

The minimum weekly fee payable during the last financial year?	650
The maximum weekly fee payable during the last financial year?	750

Complaints

What was the total number of formal complaints made during the last financial year?	0
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	0
What arrangements were made for consulting people who use the service about the operation of the service during the last financial year?	Personalised informative meetings with citizen, family, Primary Health Care professionals, Social worker assigned to the citizen's case and any significant other, including professionals such as representatives of the DoLs team. Our Service Users Guide to our home is available in the medium of the Welsh Language and English Language.

Service Environment

How many bedrooms at the service are single rooms?	12
How many bedrooms at the service are shared rooms?	0
How many of the bedrooms have en-suite facilities?	4
How many bathrooms have assisted bathing facilities?	2
How many communal lounges at the service?	0
How many dining rooms at the service?	1
Provide details of any outside space to which the residents have access	The garden, and it's outside seating area both to front and the rear of the property, are always a firm favourite with our citizens on the warm summer days and these are also enjoyed during the spring and autumn.
Provide details of any other facilities to which the residents have access	Musical entertainers visit the home on a regular basis, staff entertain and organise craft and quizzes, reminiscence and sing along sessions. Walshaw Lodge is particularly proud to have created the the Age Concern blue Flower emblem that features on their Christmas Card, during several of our craft sessions. We have the use of our VW six seater which is used for outings and hospital visits and appointments.

Communicating with people who use the service

Identify any non-verbal communication methods used in the provision of the service	
Picture Exchange Communication System (PECS)	Yes
Treatment and Education of Autistic and related Communication-handicapped Children (TEACCH)	No
Makaton	No
British Sign Language (BSL)	No
Other	No

Statement of Compliance

The Responsible Individual must prepare the statement of compliance.

CIW have published [guidance](#) on completing the quality of care review which provides advice on what could be contained within the statement of compliance.

Set out your statement of compliance in respect to the four well-being areas below.

<p>The extent to which people feel their voices are heard, they have choice about their care and support, and opportunities are made available to them.</p>	<p>We focus, when providing care to service users, on including them in all aspects of their blended care needs. Prospective service users are welcomed into the Home prior to admission to choose from bedrooms available and discuss how they would like care to be delivered and this is ongoing after admission. Care Plans are created with the wishes/needs of each service user at the heart of these. Service users are given choice about their day to day routines, food and inclusion within activities. We understand our service users to feel heard because of this approach.</p>
<p>The extent to which people are happy and supported to maintain their ongoing health, development and overall wellbeing. For children, this will also include intellectual, social and behavioural development.</p>	<p>Service users are monitored daily with regards to their happiness. Care and support staff recognise if a service user is out of sorts and the care team address care for that day based on the needs of the individual. Service users happiness is paramount. The Home is visited on a daily basis by health professionals to ensure the ongoing health of service users. Family contact whether that be face to face or virtual is promoted with Service users wellbeing at the heart of this. Activities are planned around the abilities of the service users and support is implemented to make activities as inclusive as possible. Music is widely enjoyed by service users and to this end we have regular performances from a singer who performs in Welsh as well as English. We are constantly looking for ways to enhance the service users experience within the Home.</p>
<p>The extent to which people feel safe and protected from abuse and neglect.</p>	<p>Service users report feeling safe because they have established relationships with staff. Staff strive to foster trusting relationships with service users from date of admission and prior to this if the service user has chosen the Home or been involved in care planning in the lead up to admission. Trusting relationships are borne out in staff evidencing knowledge of service users preferences in all aspects of their care.</p>
<p>The extent to which people live in accommodation that best supports their wellbeing and achievement of their personal outcomes.</p>	<p>Prior to admission face to face assessments are carried out to determine whether the Home and the service provision will meet the needs of individuals. The only exception to this may be in cases of emergency placements when paper assessments are the base of the decision making process. The small nature of the Home allows staff to quickly address needs of individuals as the placement evolves. Staff are focussed on providing care to achieve the best possible outcomes for each individual. As a placement evolves if it becomes apparent that the needs of individuals cannot be met by the service due to new ailments being diagnosed etc the Home will address this expeditiously to ensure the service user is relocated to a suitable placement.</p>

The following section requires you to answer questions about the staff and volunteers working at the service.

<p>Number of posts and staff turnover</p>	
<p>The total number of full time equivalent posts at the service (as at 31 March)</p>	<p>11</p>

The following section requires you to answer questions about each staff type including information about the number of filled and vacant posts, the training undertaken, the contractual arrangements in place and the qualifications of those staff.

The information entered should relate to the period during which the staff member has been working for the provider only.

<p>Staff Type</p>	<p>Service Manager</p>	
	<p>Does your service structure include roles of this type?</p>	<p>Yes</p>

Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.

Filled and vacant posts

No. of staff in post	1
No. of posts vacant	0

Training undertaken during the last financial year for this role type.

Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.

Induction	1
Health & Safety	1
Equality, Diversity & Human Rights	1
Infection, prevention & control	1
Manual Handling	1
Safeguarding	1
Medicine management	1
Dementia	1
Positive Behaviour Management	1
Food Hygiene	1
Please outline any additional training undertaken pertinent to this role which is not outlined above.	fire

Contractual Arrangements

No. of permanent staff	1
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0

Outline below the number of permanent and fixed term contact staff by hours worked per week.

No. of full-time staff (35 hours or more per week)	1
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0

Staff Qualifications

No. of staff who have the required qualification to be registered with Social Care Wales as a Service Manager	1
No. of staff working toward required/recommended qualification to be registered with Social Care Wales as a Service Manager	0

Deputy service manager

Does your service structure include roles of this type?	No
---	----

Other supervisory staff

Does your service structure include roles of this type?	No
Nursing care staff	
Does your service structure include roles of this type?	No
Registered nurses	
Does your service structure include roles of this type?	No
Senior social care workers providing direct care	
Does your service structure include roles of this type?	Yes
<p>Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.</p>	
Filled and vacant posts	
No. of staff in post	3
No. of posts vacant	0
<p>Training undertaken during the last financial year for this role type.</p> <p>Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.</p>	
Induction	3
Health & Safety	3
Equality, Diversity & Human Rights	3
Infection, prevention & control	3
Manual Handling	3
Safeguarding	3
Medicine management	3
Dementia	3
Positive Behaviour Management	3
Food Hygiene	3
Please outline any additional training undertaken pertinent to this role which is not outlined above.	
Contractual Arrangements	
No. of permanent staff	3
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0
<p>Outline below the number of permanent and fixed term contact staff by hours worked per week.</p>	
No. of full-time staff (35 hours or more per week)	3
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0

<p>Typical shift patterns in operation for employed staff</p>	
<p>Set out the typical shift patterns of staff employed at the service in this role type. You should also include the average number of staff working in each shift.</p>	<p>8am-2pm 2 care staff, 1 chef, 1 domestic 2pm- 8pm 2 care staff 4pm-8pm 3 care staff 8pm-8am 2 care staff</p>
<p>Staff Qualifications</p>	
<p>No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker</p>	<p>2</p>
<p>No. of staff working towards the required/recommended qualification</p>	<p>0</p>
<p>Other social care workers providing direct care</p>	
<p>Does your service structure include roles of this type?</p>	<p>Yes</p>
<p>Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.</p>	
<p>Filled and vacant posts</p>	
<p>No. of staff in post</p>	<p>6</p>
<p>No. of posts vacant</p>	<p>0</p>
<p>Training undertaken during the last financial year for this role type.</p> <p>Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.</p>	
<p>Induction</p>	<p>6</p>
<p>Health & Safety</p>	<p>6</p>
<p>Equality, Diversity & Human Rights</p>	<p>6</p>
<p>Infection, prevention & control</p>	<p>6</p>
<p>Manual Handling</p>	<p>6</p>
<p>Safeguarding</p>	<p>6</p>
<p>Medicine management</p>	<p>6</p>
<p>Dementia</p>	<p>6</p>
<p>Positive Behaviour Management</p>	<p>6</p>
<p>Food Hygiene</p>	<p>6</p>
<p>Please outline any additional training undertaken pertinent to this role which is not outlined above.</p>	
<p>Contractual Arrangements</p>	
<p>No. of permanent staff</p>	<p>6</p>
<p>No. of Fixed term contracted staff</p>	<p>0</p>
<p>No. of volunteers</p>	<p>0</p>
<p>No. of Agency/Bank staff</p>	<p>0</p>
<p>No. of Non-guaranteed hours contract (zero hours) staff</p>	<p>0</p>
<p>Outline below the number of permanent and fixed term contact staff by hours worked per week.</p>	
<p>No. of full-time staff (35 hours or more per week)</p>	<p>6</p>

No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0
<div style="border: 1px solid green; padding: 5px;"> <p>Typical shift patterns in operation for employed staff</p> </div>	
Set out the typical shift patterns of staff employed at the service in this role type. You should also include the average number of staff working in each shift.	8am-2pm 2 carers, 1 domestic , 1 chef 2pm-8pm 2 carers 4pm-8pm 3 carers 8pm-8am 2 carer
<div style="border: 1px solid green; padding: 5px;"> <p>Staff Qualifications</p> </div>	
No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	5
No. of staff working towards the required/recommended qualification	1
<div style="background-color: #e0e0e0; padding: 5px;"> <p>Domestic staff</p> </div>	
Does your service structure include roles of this type?	Yes
<div style="border: 1px solid green; padding: 5px;"> <p>Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.</p> </div>	
<div style="border: 1px solid green; padding: 5px;"> <p>Filled and vacant posts</p> </div>	
No. of staff in post	1
No. of posts vacant	0
<div style="border: 1px solid green; padding: 5px;"> <p>Training undertaken during the last financial year for this role type.</p> <p>Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.</p> </div>	
Induction	1
Health & Safety	1
Equality, Diversity & Human Rights	1
Infection, prevention & control	1
Manual Handling	1
Safeguarding	1
Medicine management	0
Dementia	1
Positive Behaviour Management	0
Food Hygiene	1
Please outline any additional training undertaken pertinent to this role which is not outlined above.	fire training
<div style="border: 1px solid green; padding: 5px;"> <p>Contractual Arrangements</p> </div>	
No. of permanent staff	1
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0

Outline below the number of permanent and fixed term contact staff by hours worked per week.

No. of full-time staff (35 hours or more per week)	0
No. of part-time staff (17-34 hours per week)	1
No. of part-time staff (16 hours or under per week)	0

Staff Qualifications

No. of staff who have the required qualification	0
No. of staff working toward required/recommended qualification	1

Catering staff

Does your service structure include roles of this type?	Yes
---	-----

Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.

Filled and vacant posts

No. of staff in post	1
No. of posts vacant	0

Training undertaken during the last financial year for this role type.

Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.

Induction	1
Health & Safety	1
Equality, Diversity & Human Rights	1
Infection, prevention & control	1
Manual Handling	1
Safeguarding	1
Medicine management	0
Dementia	1
Positive Behaviour Management	0
Food Hygiene	1
Please outline any additional training undertaken pertinent to this role which is not outlined above.	fire training

Contractual Arrangements

No. of permanent staff	1
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0

Outline below the number of permanent and fixed term contact staff by hours worked per week.

No. of full-time staff (35 hours or more per week)	0
No. of part-time staff (17-34 hours per week)	1

No. of part-time staff (16 hours or under per week)	0
<div style="border: 1px solid green; padding: 2px;"> Staff Qualifications </div>	
No. of staff who have the required qualification	1
No. of staff working toward required/recommended qualification	0
Other types of staff	
Does your service structure include any additional role types other than those already listed?	No