

# Childcare & play Improvement meeting pilot



## Findings

- 60** improvement meetings took place.
- 96%** of providers found the guidance provided to them before the meeting to be clear and easy to understand.
- 91%** of providers felt able to develop the quality of their service as a result of the improvement meeting.
- the minimum time taken to complete an improvement meeting was just under an hour.**
- 57%** services were signposted to useful resources.



### Background

The improvement meetings (IM) pilot was launched in April 2023 and ran until the end of June 2023. 60 childcare and play providers took part in our pilot and this is a summary of their feedback.



### What is an improvement meeting?

An improvement meeting takes place between inspections and gives providers the opportunity to share with us any improvements they have made since their last inspection. It also looks at how they have responded to any non-compliance or recommendations at their last inspection.

**“ I now feel less anxious about my upcoming inspection. Thank you ”**

**“ It was a great opportunity to ask questions and have answers straight away ”**

**“ It was lovely to receive feedback and it was a real confidence boost to know I’m doing things right ”**