



Inspection Report on

Chirk Court

**Maes Y Waun
Chirk
Wrexham
LL14 5ND**

Mae'r adroddiad hwn hefyd ar gael yn Gymraeg

This report is also available in Welsh

Date Inspection Completed

20/05/2021

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About Chirk Court

Type of care provided	Care Home Service Adults Without Nursing
Registered Provider	ClwydAlyn Housing Limited
Registered places	66
Language of the service	Both
Previous Care Inspectorate Wales inspection	15 January 2020
Does this service provide the Welsh Language active offer?	Yes

Summary

This was a focused inspection and on this occasion we did not consider care and support / environment / leadership and management in full.

People's personal plans and risk assessments are in place, are up to date, reviewed regularly and accurately reflect the needs of the people living in Chirk Court. Managers take safeguarding seriously and people are safeguarded from risk of harm. Staff training is up to date and meets the needs of the individuals whom staff are supporting.

Well-being

As this was a focused inspection, we have not considered this theme in full.

People have control over their day to day lives. People are involved in choosing the care and support they receive and this is reflected in people's care documentation which is reviewed regularly with input from either the individual or their representative. People's personal plans are up to date and are an accurate reflection of the person, their requirements and the outcomes they wish to receive from the agreed support provided.

People are protected from abuse and neglect. Risk assessments and personal plans are in place, accurate and kept up to date. Risk assessments are also reviewed at appropriate intervals. Training records and our discussions with care workers evidenced they are trained in safeguarding and other areas of mandatory training are also up to date.

Care and Support

As this was a focused inspection, we have not considered this theme in full.

People can be confident the service has mechanisms in place to safeguard them from abuse or harm and that care documentation is up to date, accurate and reflects the needs of the individual. We looked at care documentation which is reviewed regularly with the input of the person or an appropriate individual. This documentation clearly shows the support individuals needed and the actions care staff must take to ensure agreed outcomes are met. Personal plans give care staff detailed instruction on how to support people's needs appropriately. We saw people's risk assessments are up to date, accurate and have been updated as required. Care documentation we viewed was accurate to the needs of the individual in question, and we spoke with care staff who confirmed this. Issues in regards safeguarding are taken seriously by managers. We saw evidence potential safeguarding incidents are being reported to the appropriate professionals in a timely fashion. We saw evidence in people's care files that incidents are being reported to health care professionals appropriately. We spoke with health care professionals who were complimentary about the service and the way any issues were dealt with by care staff and managers.

Leadership and Management

As this was a focused inspection, we have not considered this theme in full.

People can be confident they are supported by care staff who have the knowledge, skills and qualifications to provide appropriate levels of care and support. We saw evidence care staff had received training which was appropriate to their role and to the needs of the people they were supporting. This training was up to date. We spoke with care staff who confirmed they received a lot of training and that this training gave them the knowledge to support people to achieve their agreed outcomes. We observed care staff supporting people in an appropriate and caring manner, the support provided was undertaken with professionalism.

Areas for improvement and action at, or since, the previous inspection. Achieved

The service provider and responsible individual must provide the service in a way which ensures that individuals are safe and are protected from abuse, neglect and improper treatment.
Regulation 26

Regulation 26

Supporting and development of staff (Regulation 36 (2) (d) (e)).

The service provider and responsible individual must ensure that care and support is provided in a way which protects, promotes and maintains the safety and well-being of the individuals (Regulation 21 (1))

Areas for improvement and action at, or since, the previous inspection. Not Achieved

None

Areas where priority action is required

None

Areas where improvement is required

None

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